




Phone: 281.333.4211 · Fax: 281.333.2301
1800 Space Park Drive, Suite 200 · Nassau Bay · Texas 77058
www.nassaubay.com

How to Go Paperless & Access Your Water Account Online


The City of Nassau Bay Water Department offers several paperless options. You can save paper and even save time by setting up automatic payments.

1. **Go Online:** www.nassaubay.com/paperless
2. **Register:** Use your account number and pin located in the top right corner of your bill. Select “register for additional services” to create your own login for future use.
3. **Choose a Paperless Option:**
 - Make a One-Time Credit Card Payment
 - Credit Card Auto-Draft
 - E-Bill
 - Bank Draft

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Online Account Login 

**Welcome to your account online. To go to the main city website, click on the city logo.
Please use the navigation buttons instead of the back button whenever possible for a better experience**

Account number	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>
Or email address	<input type="text"/>				
Password/PIN	<input type="password"/>				



Your pin number is located underneath your account number in the upper right hand corner of your bill. If you change your password, the pin will no longer print on the bill, and it will only work when you use your email address.



We accept Visa, MasterCard, American Express, and Discover.